

Project Progress Report: INNOCAP - Building public sector innovation capacity towards digital-driven NPA communities

A.1 Project Progress Report Identification	
Project Title	Building public sector innovation capacity towards digital-driven NPA communities
Project Acronym	INNOCAP
Project Number eMS	462
Project Number CAV, MA	
Project Start Date	01.01.2022
Project End Date	30.06.2022
Project Priority	Priority Axis 1 - Innovation
Project Priority Specific Objective	1.2 - Increased innovation within public service provision in remote, sparsely populated areas
Lead Partner	European Regions Network for the Application of Communications Technology
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Reporting Period	Period 1 : 01.01.2022 - 30.06.2022

A.2 List of Partner FLC Certificates				
Partner Abbreviation	Number of FLC Certificate	Date of FLC Certificate	Co-financing Source	Co-financing Rate (%)

A.3 Highlights of main achievements
<p>INNOCAP preparatory project has achieved its main objective which has been the submission of a full project application resulting from the cooperation of the partners ERNACT, ALAV, UH and GFL.</p> <p>The work carried out by the partnership has served to identify and agree on the 4 main dimensions that will be tackled when preparing the innovation capacity of the public sector (digital disruptive technologies, public procurement of innovation, delivery/co-creation models, skills).</p> <p>It has also allowed to identify an initial pool of existing knowledge in the participating regions within the aforementioned dimensions that will be used when defining and preparing the content of the capacity building programme.</p> <p>Furthermore, the partners have made an assessment of the current innovation capacity of the public sector in their territories to identify the main areas for improvement and strengths that can inspire other territories when it comes to the introduction of disruptive innovations in the public services provision.</p> <p>Finally, the project has served to present the idea and involve 4 new partners the Association of Municipalities of the South Iceland, Donegal County Council, National University of Ireland, Galway and City of Mikkeli.</p> <p>As mentioned, the main output has been the INNOCAP full proposal submitted to the NPA First Call for Main projects. The overall objective of this proposal is to provide enhanced quality and sustainable public services by enabling public sector organisations to lead the adoption of disruptive innovations and digital technologies.</p> <p>A key output will be a capacity building programme that will prepare public sector organizations from the 3 NPA geographical zones to pilot and further adopt 4 disruptive public services – the other main outputs of the project- in key areas such as climate change action, environmental management or the digital and green transition.</p>

A.4 Project Objectives		
Project Specific Objectives	Level of Achievement	Explanations



A.5 Project Main Outputs Achievement

Programme Output Indicators	Sum of Output Indicator Targets	Sum Of Achieved Output Indicators So Far	Project Main Output Indicator Number	Project Main Output Title	Project Main Output Quantification Target	Planned Delivery	Achieved So Far	Level Of Achievement
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A.6 Target Groups Reached

Target Groups	Target Value	Target Groups Reached (previous periods)	Target Groups Reached (current period)	Source of Verification	Description of Target Group inv.	Target Groups Reached so far %
local public authority	10,00	0,00	11,00	Tracking of activities by project partners	11 local authorities involved in the project (several joining the full application while the rest were engaged in the process of preparing the application): Donegal County Council, 7 municipalities in Västernorrland, City of Mikkeli, City of Reikiavik and the Association of Municipalities of the South Iceland.	110,00
regional public authority	3,00	0,00	3,00	Tracking of activities by project partners	3 Regional authorities targeted in the project. Apart from the Government of Newfoundland and Labrador that participated as a partner, the following were engaged by presenting them the project idea (Troms and Finnmark County Council and Regional Council of South Savo)	100,00

higher education and research	4,00	0,00	4,00	Tracking of activities by project partners	4 higher education and research organisations involved in the project: University of Helsinki and National University of Ireland, Galway becoming partners in the application and Harris Centre Regional Analytics Laboratory in Canada and Atlantic Technological University (Letterkenny Campus) contributing to the inventory of expertise	100,00
interest groups including NGOs	3,00	0,00	1,00	Tracking of activities by project partners	ERNACT as part of the partnership	33,33
SME	8,00	0,00	0,00			0,00
sectoral agency	3,00	0,00	0,00			0,00
General public	200,00	0,00	250,00	Social media statistics	250 individuals reached by digital communication channels	125,00
business support organisation	4,00	0,00	2,00	Tracking of activities by project partners	Enterprise Ireland involved in the Inventory of Expertise. Main project idea presented to Udaras	50,00

A.7 Problems encountered and solutions found / Deviations

The project has been carried out with no significant problems. The main deviations have been:

- 2 of the target groups planned in the application (SMEs and sectoral agencies) haven't been targeted in the project. The main reason is due to the fact that they were included in the original application as potential target groups but the final activities and service areas planned in the main project application didn't require their involvement
- Impossibility to involve the Province of Newfoundland and Labrador as full partner in the main application since the collaboration instruments weren't in place at the time the proposal was submitted. As solution we have involved them as associated partner to ensure they benefit from the cooperation and the work already carried out in the preparatory phase.

A.8 Horizontal principles

Equal opportunity and non-discrimination	as planned	
Sustainable development (environment)	as planned	
Equality between men and women	as planned	

A.9 Work Package Preparation (preparation)

WP number	WP title	WP start date	WP end date	WP status
P	Preparation	01.2022	01.2022	not started
Partners' involvement				
Abbreviation		Name		
GNL		Province of Newfoundland and Labrador		
ERNACT		European Regions Network for the Application of Communications Technology (Lead Partner)		
ALAV		Kommunförbundet Västernorrland		
UH		Helsingin yliopisto		
Summary Description Of Activities Carried Out And Contribution Of Each Partner				
<p>Activities carried out 1) Project management - Project set up including cooperation tools (ERNACT). - Online meetings: 1 Feb, 9 Mar and 26 April 2022 (all partners participating) - Physical meeting coinciding with the NPA in person event 18 May (ERNACT, ALAV and UH attending) 2) Communication and dissemination: - Creation of the project identity (ERNACT) - Dissemination of project activities through communication channels (i.e. social media, project and partner websites): led by ERNACT with all partners contributing 3) Knowledge sharing Production of the inventory of expertise sharing the knowledge coming from the different partners and other organisations. All partners contributing 4) Innovation capacity baseline: Each partner assessed the current innovation capacity from public sector in partner regions to lead digital technology-driven public services. It served as starting point to identify the gaps to be addressed in the capacity building programme and also to pre-identify those service areas where the partners will focus in the main application project: 1) Digital coaches for innovative public services (Västernorrland) - ALAV; 2) Social innovation led service for decision-making on digital and green transition (Mikkeli) - UH in coordination with Mikkeli; 3) Climate change action monitoring(Donegal) - DCC in coordination with ERNACT 5) Capacity building project idea: preparation and submission of the project idea to the NPA First call for main projects aimed to increase the innovation capacity of the public sector. It includes the definition of a capacity building programme and proposed actions to test it in real technology-driven public services to be implemented in the future main project. All partners contributing and involvement of 4 new partners: the Association of Municipalities of the South Iceland, Donegal County Council, National University of Ireland, Galway and City of Mikkeli.</p>				